

— The Right Part at the Right Time —



TVH 



Service, Knowledge & Product Availability

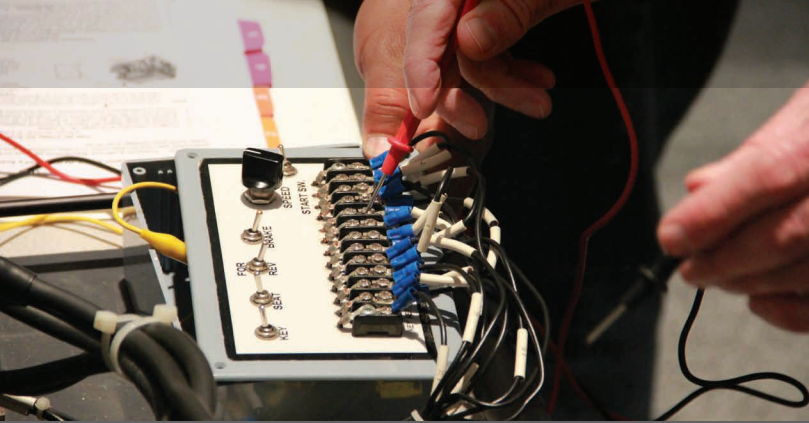
At TVH, we are dedicated to providing comprehensive, quality service. Our commitment to service, knowledge and product availability ensures that we help you be more than just a service provider for your customers: we give you the tools to be a solution provider.

Highly trained staff members are available to answer any questions you may have, and ongoing training on the products we offer allows us to help you choose the right part for your customer's needs.

Products are available in 9 distribution centers in North America to provide prompt delivery. Constant part analysis keeps our extensive inventory of over 6.5 million parts growing to assure we have the right part in stock and ready to ship, which means less down time and increased productivity for your customer. We know that nothing speaks louder than the right part delivered at the right time.

We cover 85% of the industrial equipment population in 1 day ground service with more than 6.5 million parts.



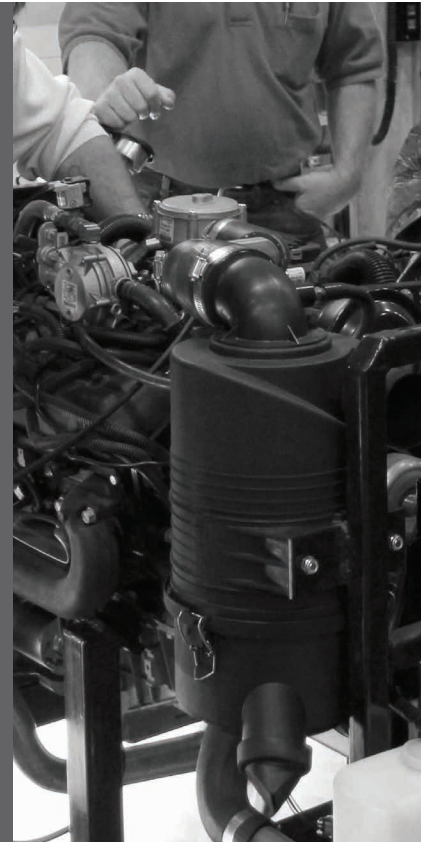


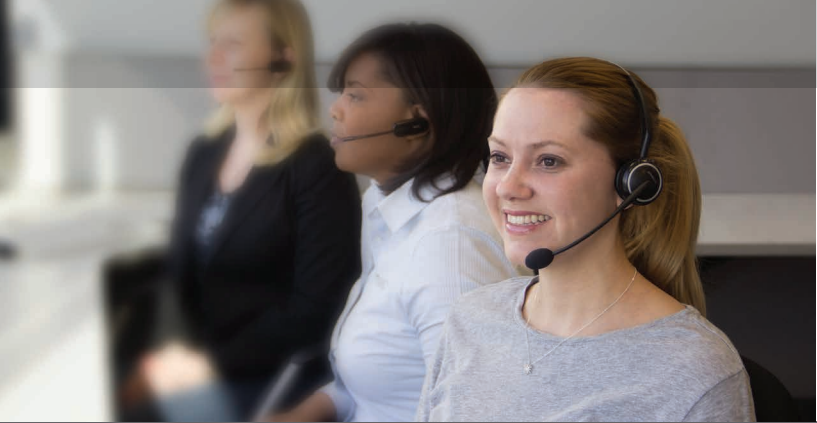
Product & Industry Knowledge

TVH offers industry specific training courses designed to enhance your employees' knowledge of new generation mechanical systems, emerging technologies and professional skills. We offer not only the basic industry courses, but modernized training seminars in emerging technologies, so you are always on the cutting-edge and able to resolve any issue your customers may have.

We offer hands-on classes that focus on various aspects of the industry: basic electric circuits and components found on all types of electric vehicles, the principles of hydraulics and how these systems operate, truck and carriage classifications of the Industrial Truck Association, and in-depth information and training on Spectrum Series II & III system components, operation and tools.

A stronger industry, a stronger company, a stronger you.





Your One-Stop-Shop

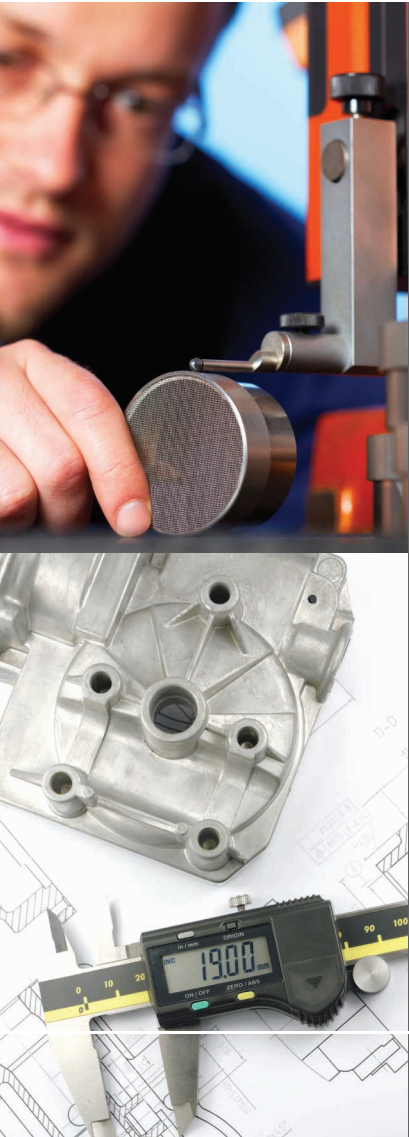
TVH offers you a large selection of products from internationally recognized manufacturers for a wide range of material handling and industrial equipment vehicles including forklifts, aerial work platforms, sweepers, floor scrubbers, and personnel and burden carriers. Our comprehensive inventory ensures that you will be able to maximize the value your own customers derive from your operation.

The online part research and ecommerce site is available 24/7 to offer industry leading research tools, which allow you to locate over 14,500,000 part numbers for the different truck makes and models, with an easy-to-use interface that is designed to fit all your research and ordering needs.

The parts expert department has an extensive library of equipment information collected over the past 60 years. They are available to assist you with all of your questions, which gives you the information you need to handle even the toughest jobs.

Over 80% of our offering is the exact same as OEM.





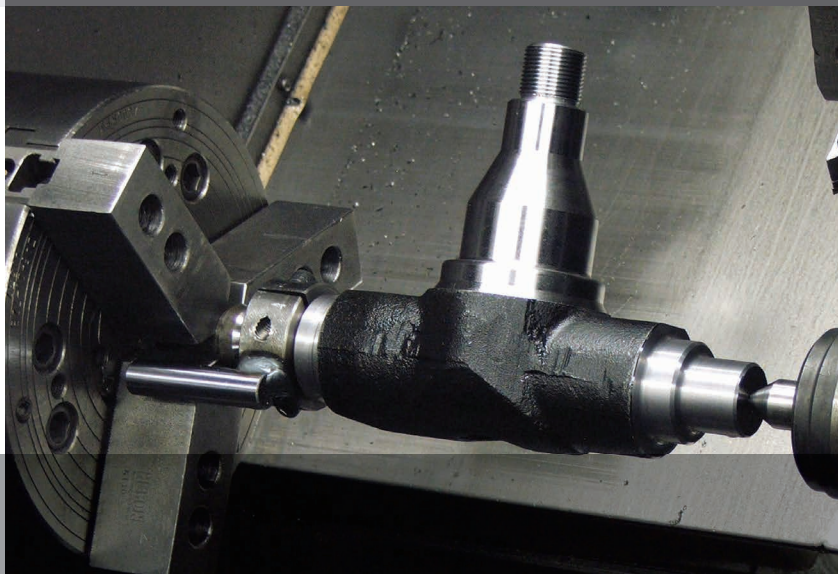
Quality Focus

At TVH, we have strict quality management system guidelines. We have regular quality audits where trained, independent personnel ensure the integrity, conformity and the effectiveness of the system, so you never have to worry about the quality of the products you need.

We use many tools to ensure quality standards are met. Metal hardness testers are used to measure all ranges between 15n and Rc. Spectrometers are used to measure properties of light over a specific portion of the electromagnetic spectrum, typically used in spectroscopic analysis to identify materials.

The coordinate measuring machine measures the physical geometrical characteristics of a part. Our surface finish tester measures the surface smoothness of machined parts and plastic.

We have only 0.61% returns due to quality and all of our products either meet or exceed OE quality standards.



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PARTS & ACCESSORIES