



Our Mission

We are committed:

to be the worldwide leading supplier of quality replacement parts and accessories for the material handling and industrial equipment industry

to have highly enthusiastic customer relationships, provide a true One-Stop-Shop experience, and always strive for operational excellence through never-ending measured improvements and innovative business practices

to foster a challenging and rewarding environment for our employees which encourages Teamwork, Growth & Development, Creativity and Initiative

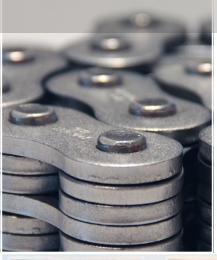
Els Thermote CEO

Customer Experience

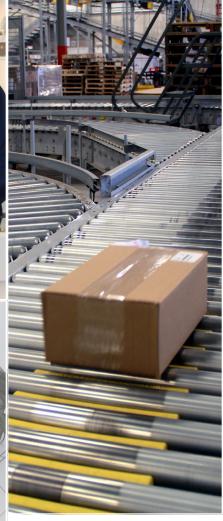
We understand the success of our company only exists if we are a trusted source of products and services which help our customers be successful.

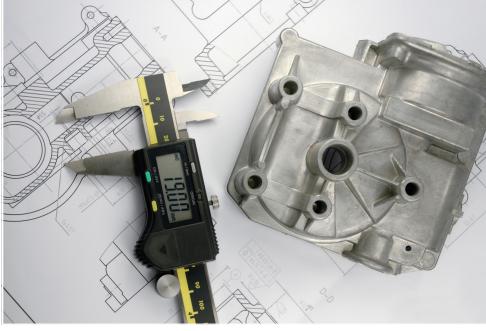
Our customers rely on us to supply a wide range of quality parts, competitively priced, which are delivered in a timely manner. Critical to our customers, are the tools and information made available through IRMN and our trained and friendly staff.

No action speaks louder than the right part delivered when promised.













Service, Knowledge & Product Availability

At TVH, we are dedicated to providing comprehensive, quality service from the initial quotation to final product delivery. Our commitment to service, knowledge and product availability has made us a One-Stop-Shop for our customers and their business needs.

TVH has 11 facilities across North and South America. Highly-trained staff working at our strategic locations support our 24/7 online part research and ecommerce service to bring over 6.5 million part numbers to our customers with same day shipping and next day ground delivery to most areas.

TVH also offers industry specific training courses designed to enhance your employees' knowledge of new generation mechanical systems, emerging technologies and professional skills.

We cover 85% of the industrial truck population in 1 day ground service with more than 6.5 million parts.

Your One-Stop-Shop

TVH offers a large selection of products from internationally recognized manufacturers for a wide range of material handling and industrial equipment vehicles including forklifts, aerial work platforms, sweepers, floor scrubbers, and personnel and burden carriers. TVH also offers an extensive selection of custom-machined products and produces a variety of manufactured and assembled goods.

Constant part analysis keeps our extensive inventory of over 6.5 million parts growing to assure we have the right part in stock and ready to ship. Our comprehensive replacement parts offering makes TVH the One-Stop-Shop for all your parts needs.

80% of our offering is the exact same as OEM.





Forklift

Atlet Baker Baoli Barrett ΒT Caterpillar Clark CombiLift Crown Daewoo Dalian Doosan EΡ Fantuzzi Hangcha Hangzhou Heli Hu-Lift Hyster Hyundai Jungheinrich Kalmar Komatsu Linde Mitsubishi **Moffett Mounty** Nissan Prime Mover Raymond Still Tailift Taylor TCM Toyota Yale



Truck Mounted Forklift

Donkey Moffett Palfinger Spyder Teledyne Princeton

Aerial Work Platform

Condor Fabtek Genie Grove Haulotte Hi-Ranger Hi-Reach Hunter Lift JCB JLG Lift-A-Loft Manitou Manlift Marklift Mite-E-Lift Reach All Signalier Simon Sky Climber Sky Trak Sky Worker Skyjack Skywitch Snorkel Strato-Lift Terex UpRight





Sweeper Scrubber

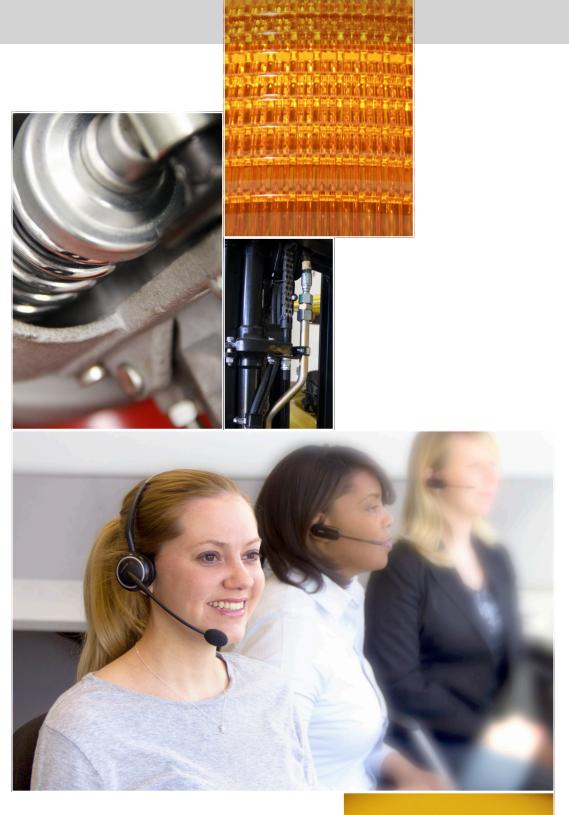
Advance American Lincoln Athey Blastrac **Breuer Tornado** Castex Clarke **Elgin Sweeper** Factory Cat FMC Graco IPC Kent Minuteman Multi-Clean Nobles **Pioneer Eclipse** Power Boss Pullman Holt Star-Hydrodyne Taski Tennant Windsor Wrangler

Personnel Burden Carrier

Club Car Columbia Cushman E-Z-Go Jacobsen Kalamazoo Karrior Kawasaki Legend Motrec Otis Pargo Taylor Dunn Toro Tug Mfg United Tractor **US Electricar** Yamaha









Highly Enthusiastic Customer Relationships

TVH is committed to providing enthusiastic customer relationships. Our trained staff offers product knowledge, experience, and quality customer service. With TVH, you are assured your needs will be met with friendliness and pride.

Our dedicated customer service representatives combined with our industry leading research and ecommerce site provides extensive technical data, price, availability, shipment tracking, and account information 24/7.

We are a trusted source of products and services.

Our Story

In 1969 Paul Thermote & Paul Vanhalst began servicing and selling agricultural machinery, construction machinery and forklift trucks. Today we are one of the most respected names in the material handling industry. Over the past 40 years we have grown from 2 employees to now over 2,000 with offices or distribution facilities on every continent.

We are committed to being the worldwide leading supplier of quality replacement parts and accessories for the material handling and industrial equipment industry. While we take pride in our quality products, we know that without our customers, we would not exist. We are continually striving to increase our product offering and to improve our services in order to be the true One-Stop-Shop for our valued customers.

Everything we do at TVH revolves around our commitment to our customers. From our awareness of the customer's needs, to our product offering and pricing; from our shipping and delivery methods to our training and support, the customer is always the focus. The customer is not just the center of our business; they are at the heart of our organization.



AUSTRALIA

- TVH AUSTRALASIA PTY LTD QUEENSLAND Richlands (Brisbane)
- TVH AUSTRALASIA PTY LTD NEW-SOUTH-WALES 2 Wetherill Park (Sydney)
- TVH AUSTRALASIA PTY LTD VICTORIA 3 Dandenong South (Melbourne)
- TVH AUSTRALASIA PTY LTD WEST-AUSTRALIA 4 Welshpool (Perth)

BELGIUM

- THERMOTE & VANHALST NV 5 Waregem
- 5 CC HEFTRUCKS BVBA Nieuwerkerken (Aalst)
- HAVELANGE SA 5 Brussel
- TVH RENTAL EQUIPMENT NV 5
- Waregem 5 TVH PARTS NV
- Waregem

BRAZIL

- TVH DO BRASIL PECAS E EQUIPAMENTOS LTDA 6 Vinhedo (Campinas)
- **CANADA**
 - TVH CANADA LTD ONTARIO
 - Mississauga (Toronto) TVH CANADA LTD BRITISH COLUMBIA 8 Port Coquitlam (Vancouver)



TVH TRADING (SHANGHAI) CO, LTD Shanghai

FRANCE

TVH FRANCE SASU 10 Roubaix



TVH INDIA Pune



TVH ITALIA SRL Marano (Torino)

MALAYSIA

13 TVH MALAYSIA SDN BHD Shah Alam (Kuala Lumpur)

8 **MEXICO**

TVH MEXICO, S DE RL DE CV 14 Cuautitlán Izcalli (Mexico Citv)



NEW ZEALAND TVH NEW ZEALAND LTD



RUSSIA





SINGAPORE





C:

SOUTH AFRICA

TVH PARTS SOUTH AFRICA LTD Isando (Johannesburg)





TVH YEDEK PARCA TICARET AŞ 20 Basaksehir (Istanbul)

UNITED ARAB EMIRATES

21 TVH MIDDLE EAST FZE Sharjah

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- **UNITED KINGDOM**
- 22 TVH UK LTD Coventry



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TVH PARTS CO KANSAS

- Olathe TVH PARTS CO SOUTHERN CALIFORNIA 24 Mira Loma
- TVH PARTS CO ILLINOIS 25 Gravslake
- 26 TVH PARTS CO PENNSYLVANIA Harrisburg
- TVH PARTS CO SOUTH CAROLINA 27 Duncan
- TVH PARTS CO LOUISIANA 28 Shreveport
- 29 TVH PARTS CO FLORIDA Miami
- TVH PARTS CO NORTHERN CALIFORNIA 30 Fresno
- 23 SUPERIOR SIGNALS, INC KANSAS Olathe













Regional Head Offices Subsidiaries Branches TVH Parts Co. Headquarters 16355 S. Lone Elm Road Olathe, KS 66062 Toll-Free: (800) 255-4109 Fax: (913) 829-9208 Email: us.sales@tvh.com Mexico Headquarters Pirules 134-E, Zona IV Parque Industrial San Martin Obispo Cuautitlán Izcalli, EDM 54763 Mexico Phone: +52 (55) 5861-8550 Fax: +52 (55) 5819-3004 Email: desarrollo@tvh.com Latin America and the Caribbean 16355 S. Lone Elm Road Olathe, KS 66062 Phone: +1 (913) 768-3099 Fax: +1 (913) 829-6206 Email: mercadeo@tyh.com Canada Headquarters 1039 Cardiff Blvd. Mississauga, ON L5S 1P4 Phone: (905) 564-0003 Fax: (905) 564-5717 Email: tvhcanada@tvh.com

